

LIVE VIDEO SUPPORT



Get closer to your customer

Camwax allows customers to "see" and hear who they are talking to with full MP3 sound.



Scaleable Multi-User Ready

Your Camwax support service is scaleable to unlimited support agents. Grow the support organization as large as you like.



Intuitive "away" controls

Take the call even when customer support is not available a friendly inquiry form. All inquiries are logged and may be responded to as customer support comes online.



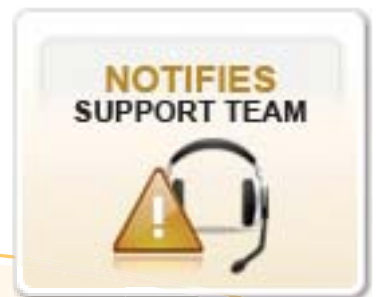
Billable time tracking

Perfect tool for billing for your personal support time. Easy to use [START BILLING] and [STOP BILLING] controls.



Record everything!

Keep a complete log file of every support call taken. Excellent for training the new support staff or just checking quality control.



Instant Recall of customers

Camwax instantly notifies the support team of returning customers. Camwax allows for a complete your customer support solution.